



Re-admission Rates

The prevention of readmissions is something EvergreenHealth has been pursuing for over 10 years-long before Medicare built it into their reimbursement model. EvergreenHealth's readmission rate is one of the lowest in the Puget Sound and the US. As the table shows below, we are well below the national average of 1.0 with a blended score of 0.9.

National Average = 1.0	
EvergreenHealth	
Average	Medical Service
0.9596	AMI (<i>Heart Attack</i>)
0.8709	HF (<i>Heart Failure</i>)
0.8117	PN (<i>Pneumonia</i>)
0.95	COPD (<i>Chronic Obstructive Pulmonary Disease</i>)
0.85	THA/TKA (<i>Total Hip Arthroplasty/Total Knee Arthroplasty</i>)

What does this mean?

In terms of value to our community and to payers of bills, it translates to over a million of dollars of savings each year. To us as an organization, it means we avoided a penalty on our reimbursement from Medicare for fiscal year 2015.

When we compare ourselves locally, the story is remarkable. And it's a story we carry out in many other ways every day, with our NTSV (first birth cesarean) rates, our PCI (percutaneous coronary intervention) rates, and many other examples.

Hospitals without Re-admission Penalty	Hospitals with Re-admission Penalty (amount)
EvergreenHealth Medical Center Valley General Monroe Providence Everett Group Health Central	Harborview Medical Center (\$ 13,000) Northwest Hospital (\$ 13,000) Virginia Mason (\$26,000) Overlake Medical Center (\$79,000) Valley Medical Center Renton (\$92,000) Swedish Medical Center (\$132,000) UW Medical Center (\$143,000)

This was not accidental. It is the direct byproduct of EvergreenHealth's cultural norms – excellence, accountability, collaboration, respect and compassion – and of our vision to be the "most trusted source for healthcare solutions."