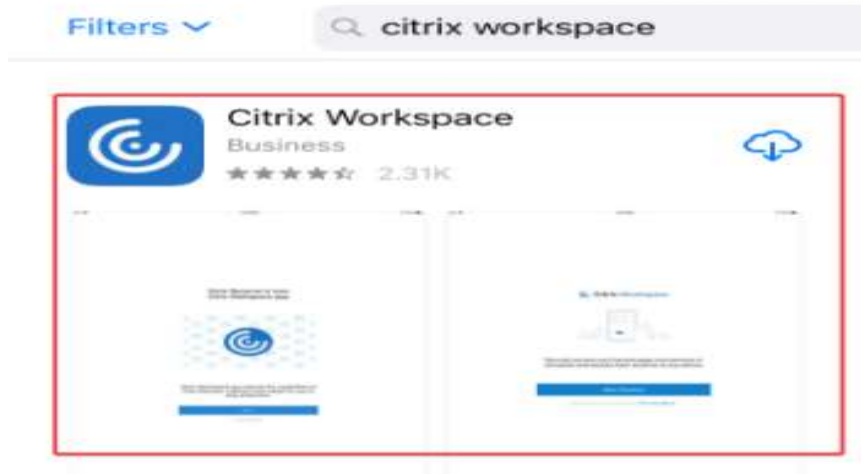


Installing Citrix Workspace app for Ipad

To Install Citrix Workspace for Iphone/Ipad, follow these steps:

1. Download Citrix Workspace app from the App Store:



1. This is what the app looks like on the desktop:



2. Click on *Workspace App Icon*, then Click on *Get Started*:



Securely access your favorite apps and services in one place and access them anytime on any device

Get Started

Don't have an account? [Try the demo.](#)

3. Enter the address *md.evrgrn.org* or *employees.evergreenhealthcare.org* and click *Continue*:



Welcome

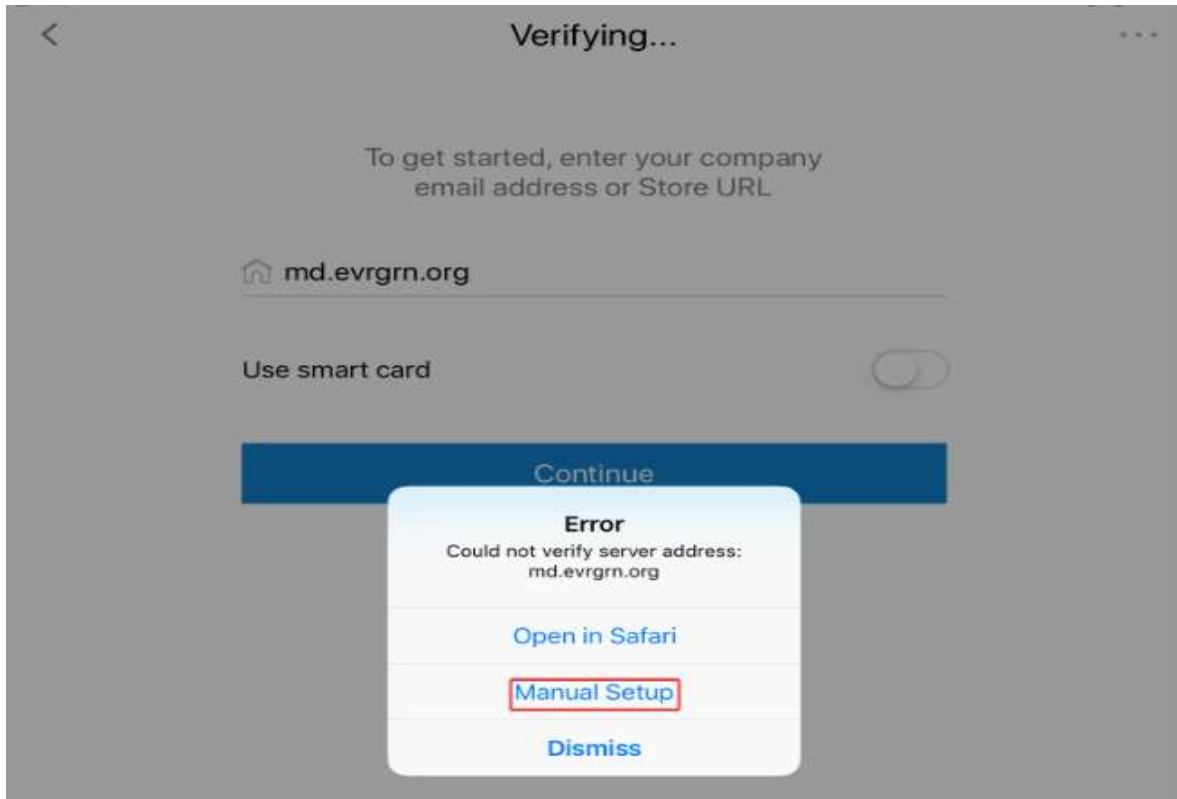
To get started, enter your company email address or Store URL

Use smart card

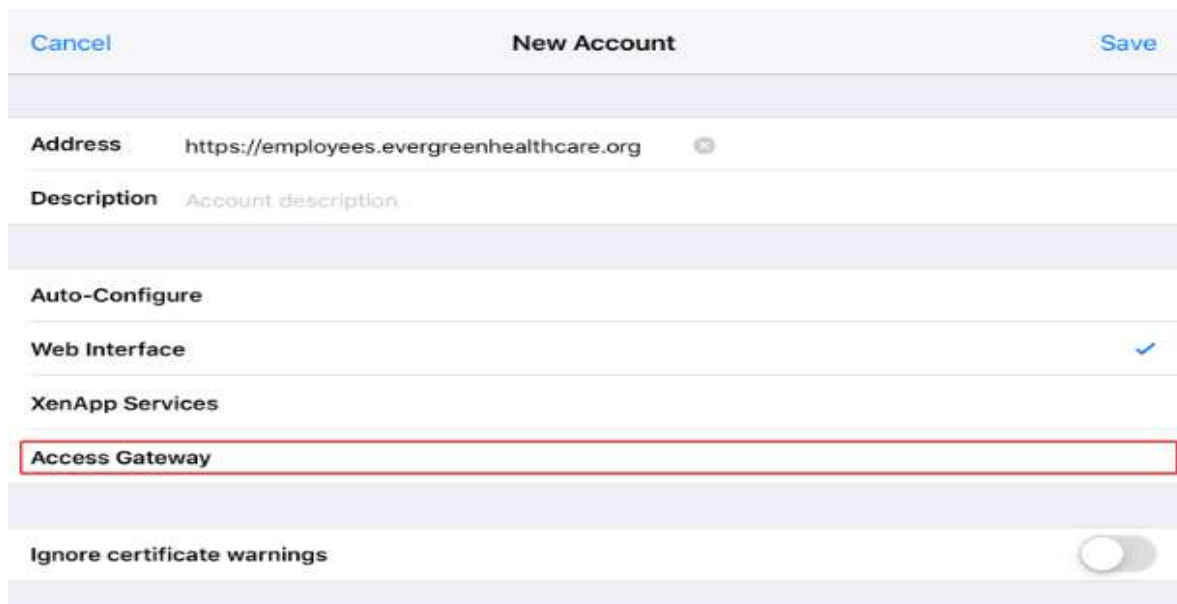


Continue

4. An error window will popup, click on *Manual Setup*:



5. Enter the address *md.evrgrn.org* for the Evergreen Physician's Portal or *employees.evergreenhealthcare.org* for the Employee Portal. The address adds *https://* for both addresses. Click on *Access Gateway*:



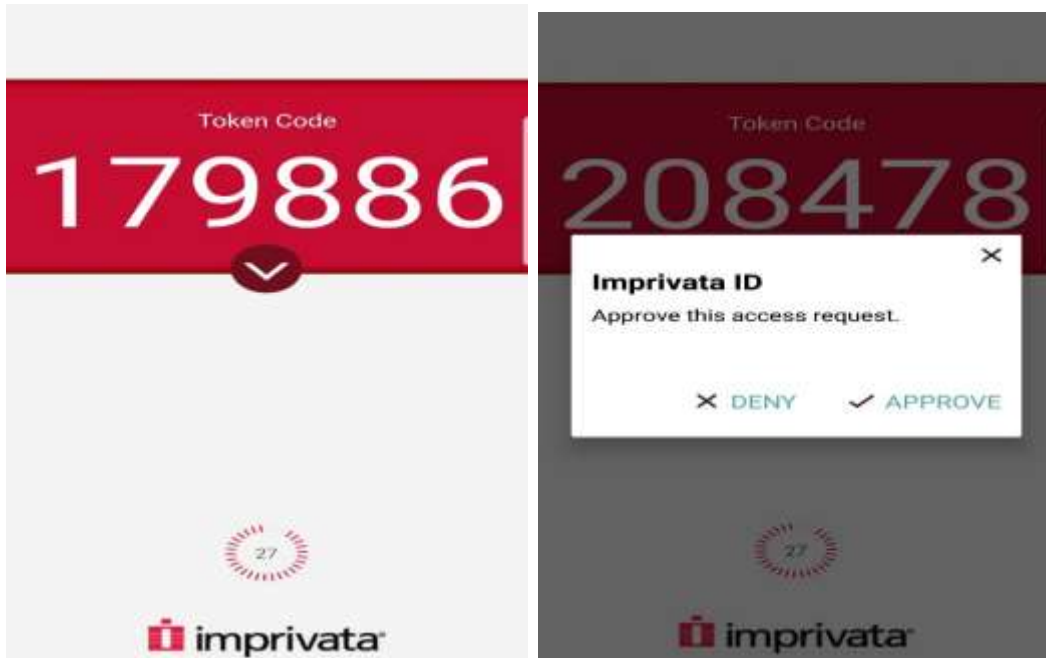
6. When you click on *Access Gateway* you will see: *Standard Edition*, *Advanced Edition* and *Enterprise Edition*. Click on *Enterprise Edition*. Next fill in *Username* as your network username and enter your network password for *Password*. Enter domain as *Evergreen* if it doesn't auto-populate then click *Save* in the upper right of the screen:

The screenshot shows the 'New Account' configuration interface. At the top, there are 'Cancel' and 'Save' buttons. The main configuration area includes:

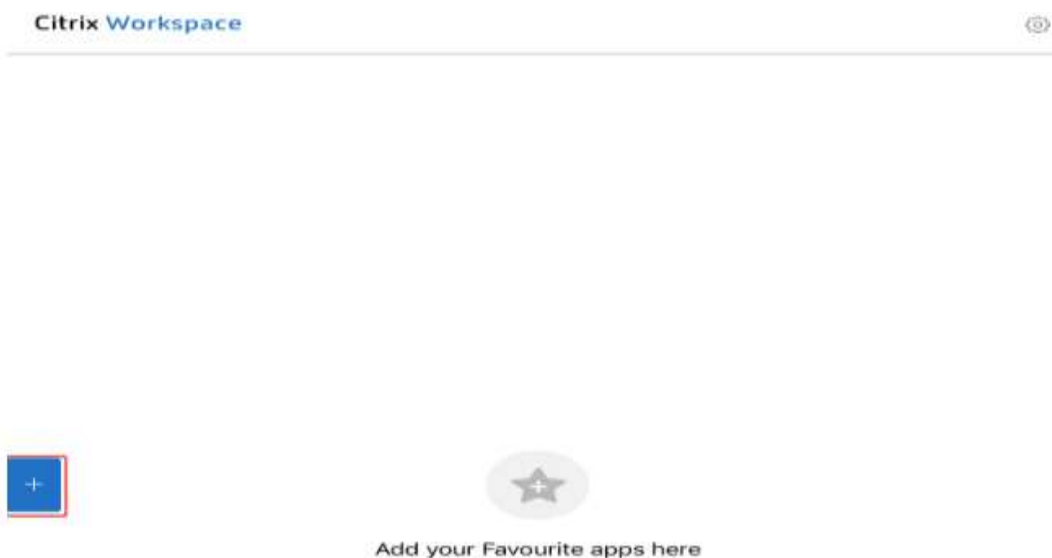
- Address:** `https://employees.evergreenhealthcare.org`
- Description:** Evergreen Portal
- Auto-Configure:** (disabled)
- Web Interface:** (disabled)
- XenApp Services:** (disabled)
- Access Gateway:**
- Standard Edition:**
- Advanced Edition:**
- Enterprise Edition:** (highlighted with a red box)
- User Name:** bjraymond
- Password:** Optional
- Domain:** Evergreen
- Touch ID:** No identities are enrolled.
- Security Token:**
- Ignore certificate warnings:**

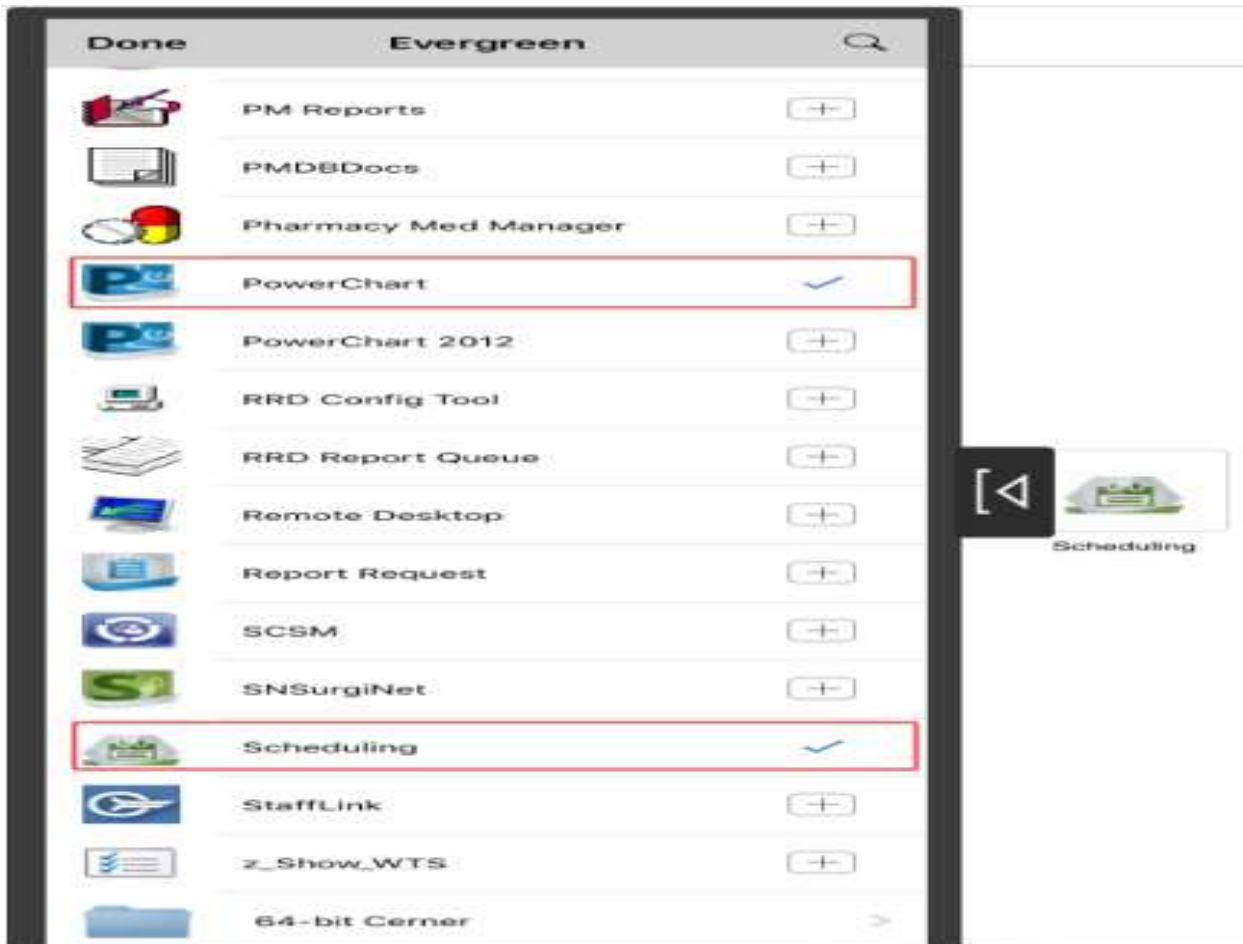
At the bottom, there is a 'Help & Support' link.

At this point you will get an Imprivata Two Factor authentication prompt on your cellphone. Click *Approve* on your cellphone or Enter the code sent in text message:

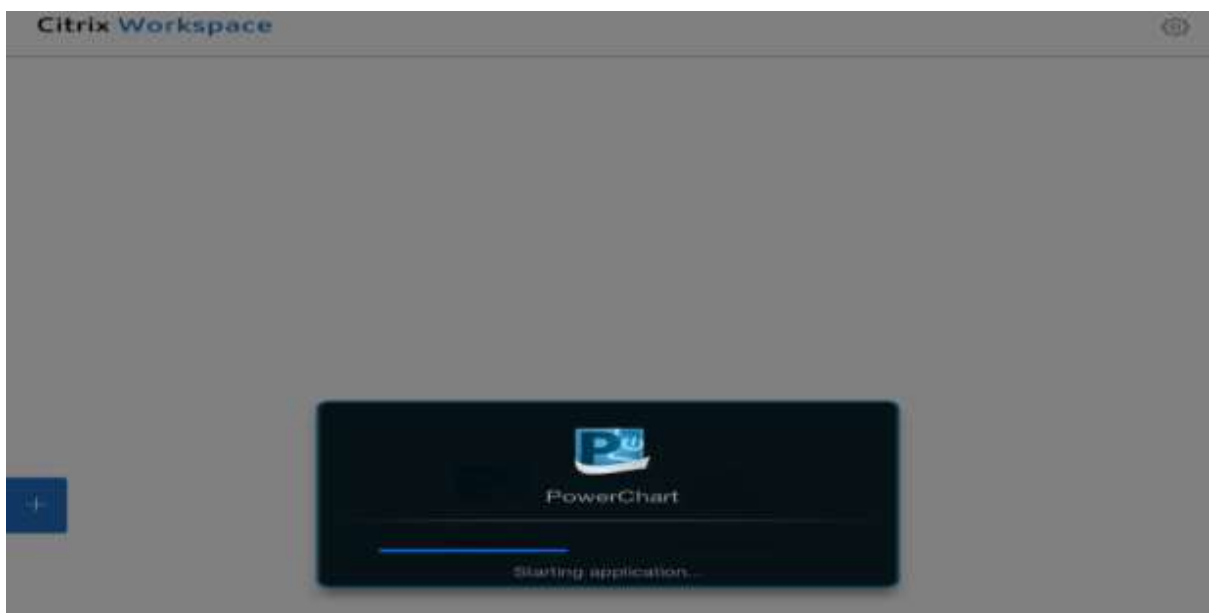


7. Once you approve the Imprivata Two Factor Authentication you will see the screen below. Click on the *Plus* button and a check mark will show and you will be able to add any of the programs you have access to in the Evergreen Remote Portal:

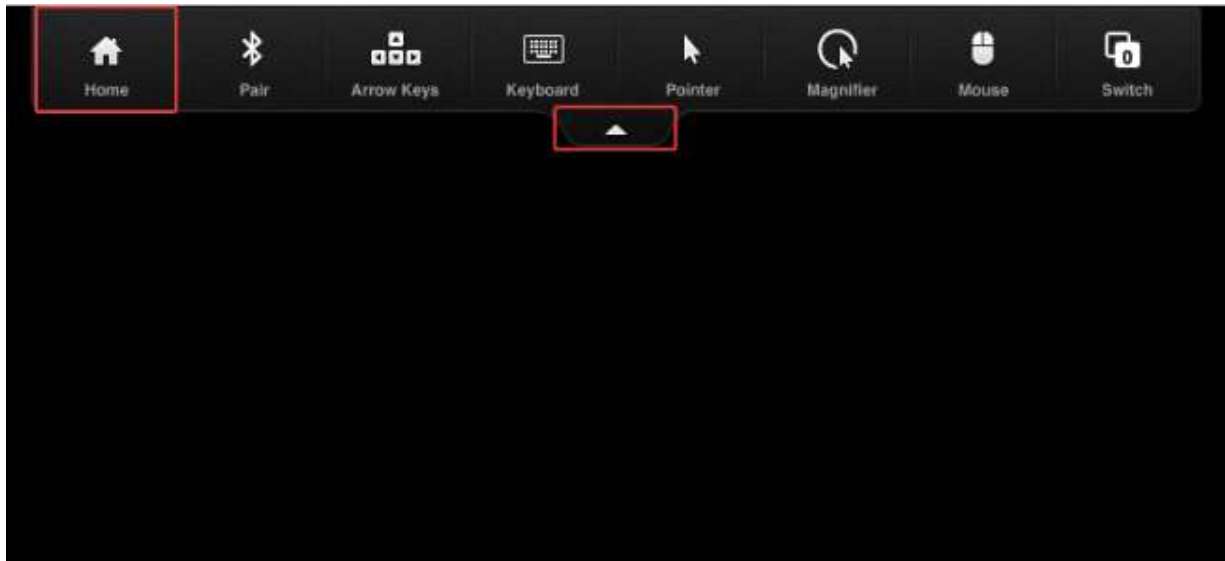




8. This is what it will look like when a program is opening:



9. Next there is a prompt that says *New Feature! New Gestures* and it will explain how to switch between apps. You must click on the white down arrow at the top of your screen then go to *Home*:



If you have followed all documentation and are still experiencing issues, please contact the Help Desk at 425-899-1740. Primary hours are 7am – 7pm Monday – Friday. Limited support is offered all other hours.