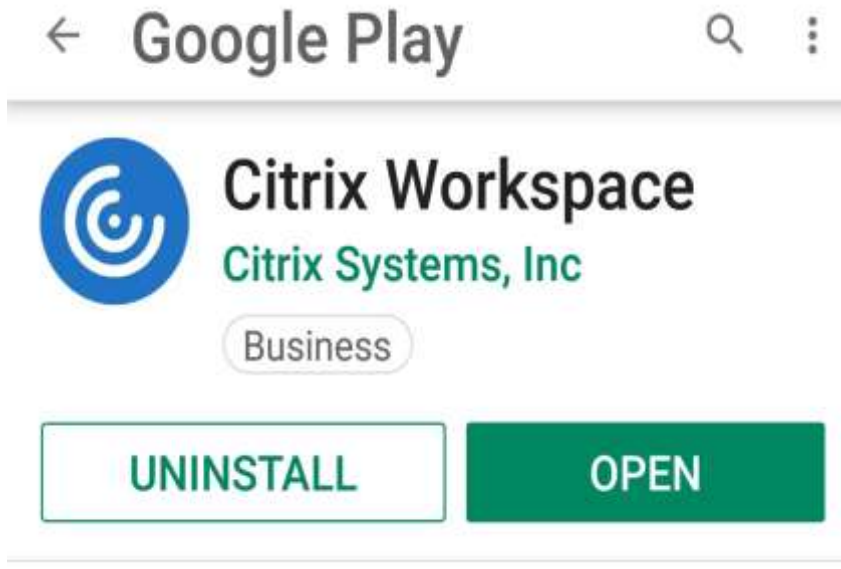


# Installing Citrix Workspace for Android

To Install Citrix Workspace for Android, follow these steps:

1. Download the Citrix Workspace app from the Google Play Store.



2. This is what the icon for Citrix Workspace looks like:



3. Open the application and you will need to Allow Citrix Workspace access.  
Press *ALLOW* four times:



4. Next Press *Got It* to continue setup:



5. Enter the address *md.evrgrn.org* for the Evergreen Physician's Portal or *employees.evergreenhealthcare.org* for the Employee Portal. Click on *Continue* after filling the field:

× Welcome

To get started, enter your company email address or Store URL

employees.evergreenhealthcare.org

Add account type as Web Interface

Continue

6. Enter your network username and your network password, then click *Sign On*:

← Sign in

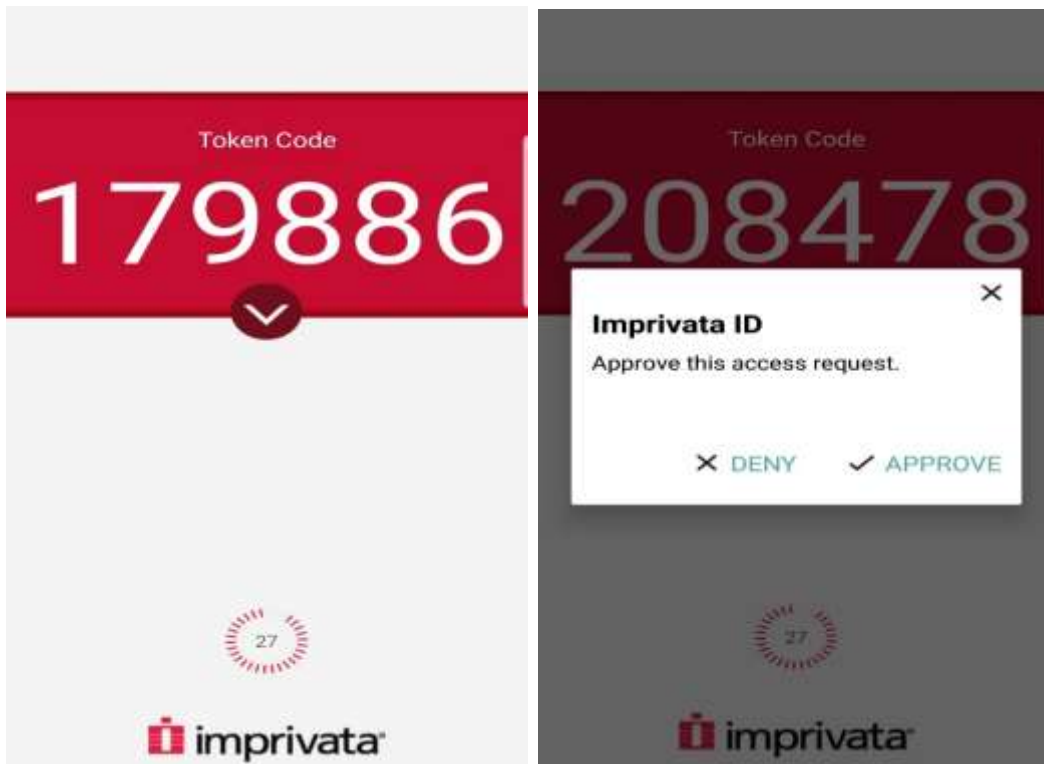
Enter your credentials

User name  
Network Username

Password  
Network Password

SIGN ON

7. You will then be prompted to approve access with Imprivata ID two factor authentication, Press *APPROVE*:



8. Once you approve the Imprivata Two Factor Authentication request you will see the following screen. Type in your Evergreen Network *Username* and *Password* again. Enter *Evergreen* for the Domain, then press *Log On*:

Welcome

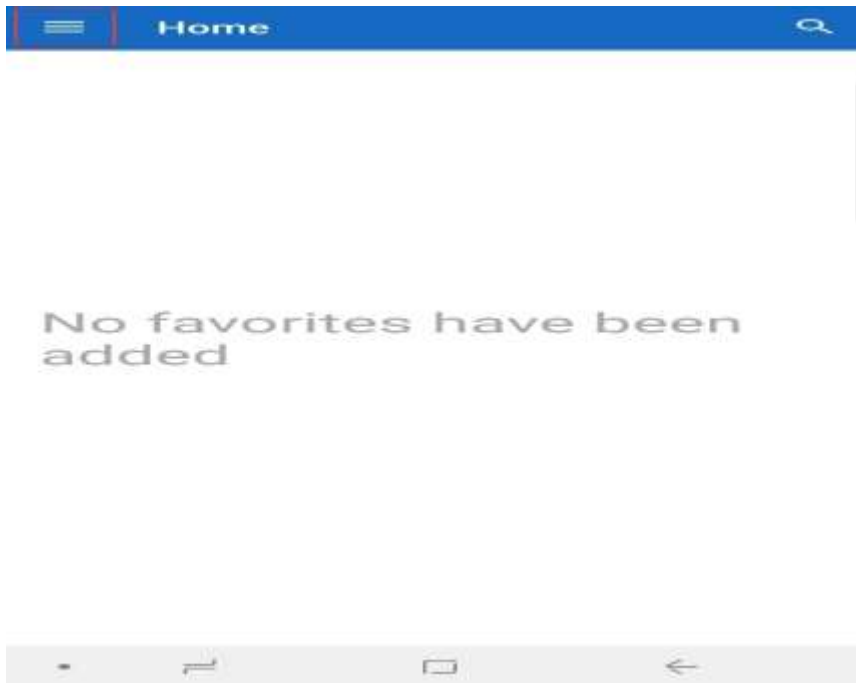
User name

Password

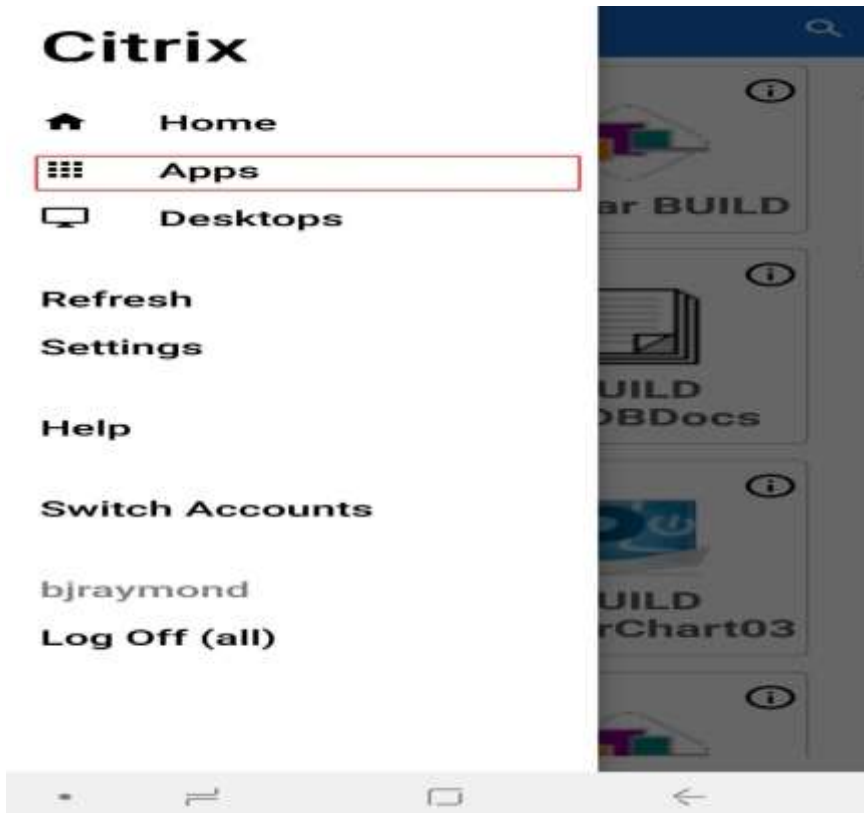
Domain

CANCEL LOG ON

9. You will be taken to the Home page, click on the *three lines* in the upper left corner of the screen to add favorite programs:



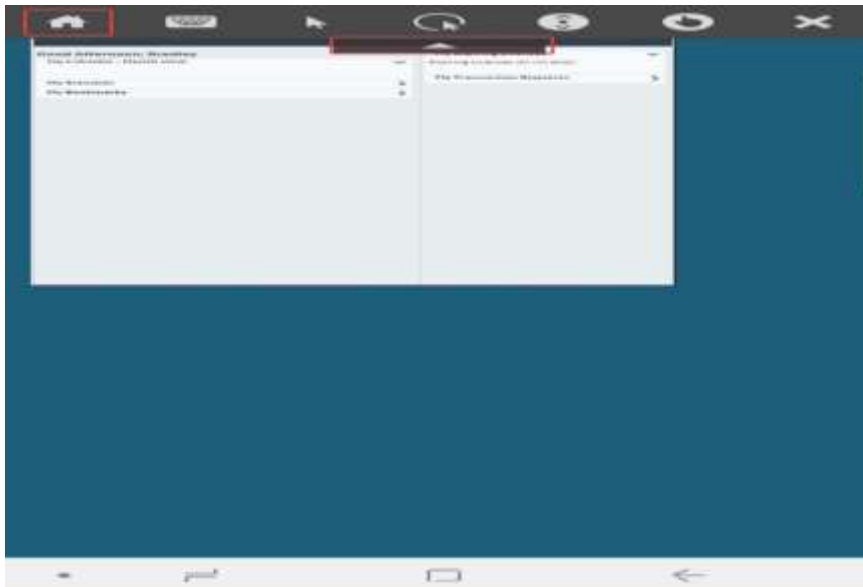
10. Click on *Apps* and you will see your Evergreen Applications:



11. Click on the *Yellow Stars* next to the applications you would like to have as a shortcut on the home screen:



12. To switch applications click on the *white up arrow*, which brings down a *small menu*, then click on the *House icon*:



If you have followed all documentation and are still experiencing issues, please contact the Help Desk at 425-899-1740. Primary hours are 7am – 7pm Monday – Friday. Limited support is offered all other hours.