

King County Public Hospital District No. 2
d/b/a EvergreenHealth
Board of Commissioners Meeting
EvergreenHealth Medical Center, Kirkland, WA
October 6, 2020
Study Session Meeting Minutes

Comms. Present: Comms. Butler, DeYoung, Edwards, Hirt, McLaughlin, Pilcher, and Snyder

Medical Staff Leadership: M. Sean Kincaid, MD, Chad Bentsen, MD

Others Present: Chris Bredeson, Jeff Friedman, Monique Gablehouse, Richard Meeks, Aileen Mickey, MD, Tina Mycroft, Ettore Palazzo, MD, Kae Peterson, Bob Sampson, Candace Scairpon, Mary Shepler, Kay Taylor, Jeff Tomlin, MD, Kai Neander, Joy Weller, Garrett Buckingham, Anne Grill

Legal Counsel: Kevin Hansen, Art de Vaux

Guests: None (Exhibit A)

Location: This meeting took place by phone, no in person location

PUBLIC MEETING AND EXECUTIVE SESSION

Comm. McLaughlin called the October 6, 2020 Study Session Meeting of the Board of Commissioners of King County Public Hospital District No. 2 to order at 4:30 p.m. Comm. McLaughlin announced that the Board would immediately adjourn into Executive Session to consider and discuss matters allowed in executive session pursuant to RCW 42.30.110, including but not limited to discussion of pending and potential litigation with legal counsel. Comm. McLaughlin further announced that the Executive Session would conclude at approximately 5:30 p.m. and that the Open Public Meeting would reconvene at that time.

The Executive Session commenced at 4:30 p.m. At 5:30 p.m. Ms. Scairpon announced the Board would be delayed approx. 10 minutes. The Executive Session was concluded at 5:35 p.m., at which time a short recess was taken.

Comm. McLaughlin reconvened the Public Meeting, calling it to order at 5:40 p.m. and welcoming those present.

Order of Business

There were no changes to the agenda.

Presentations**Digital Health & Consumer Innovation Committee Report**

Kay Taylor, Chief Communications and Customer Engagement Officer, reviewed the purpose of the Digital Health and Consumer Engagement Committee, member updates, the Digital Experience Platform, new capabilities, growth, digital trends, and recruitment of a new team member. Ms. Taylor welcomed Joy Weller, Manager, Marketing and Digital Media, who reviewed the current website, the process for designing the new website, its features, the launch plan, etc. Ms. Taylor and Ms. Weller responded to questions from the Board throughout.

Customer Engagement Report

Mary Shepler, CNO welcomed Anne Grill, Director, Patient Experience, who is new to the organization and gave an overview of her background. Ms. Grill reviewed COVID patient experience data and noted the data is encouraging. Additionally, she reviewed overall rankings by service line, physician star ratings, patient comment themes, patient complaints, organizational learning and improvement, patient story, 2020 initiatives, experience analysis, and education and resources. Ms. Grill and Ms. Shepler responded to questions from the Board throughout.

Governance Committee Proposal 1

Comm. Butler and Jeff Tomlin, MD, CEO, reviewed the Governance Committee proposal, noting we can eliminate the study session by relying on the work of the committees and that we have the option of taking action at the educational to address urgent needs. Additionally, Dr. Tomlin noted that we need to elevate the level of the presentations to the Board to a strategic level, and give time back to the Board and management team. The Committee would like to try this approach and check and adjust after implementation if approved by the Board. The Committee will send a survey to the Commissioners to learn what they feel they need to best respond to questions from their constituencies, and then will come to the Board with a proposal of how to best cover these topics. It was noted that this is a cultural change that will take time to adjust to. The Committee welcomes the Board's feedback and engagement as we work through this process. The Board engaged in discussion throughout.

Discussion Items for Proposed Action on October 20, 2020

Political Campaigns and Elections Policy

Richard Meeks, Chief Compliance Officer, reviewed the reasons behind the Political Campaigns and Elections policy, noting that this provides guidance for staff and Commissioners, and assists with setting expectations derived from state law. Mr. Meeks responded to questions from the Board and will edit the policy based on feedback from this evening and bring the final to the Board on 10/20.

Imaging Equipment Replacement Projects

Jeff Friedman, VP Operations, provided a brief overview of the Imaging Equipment replacement projects, noting these were part of the 2019 Board Capital Budget. Since the time of approval construction costs have increased and fall above the threshold for CEO approval. Mr. Friedman responded to questions from the Board throughout.

Reports

Medical Staff Update

Dr. Kincaid noted the Annual Medical Staff dinner will be held virtually on November 5, 2020.

CEO/Administrative Update

Dr. Tomlin reviewed the following:

- Reviewed updates to Project Hulk proposal
- DNVGL Stroke Primary Plus Certification
- VigiLanz Rising Star Award

Dr. Tomlin responded to questions from the Board throughout.

Adjourn

The October 6, 2020 meeting of the Board of Commissioners for King County Public Hospital District No. 2 was adjourned at 8:11 p.m.

ATTEST:

Minerva Butler, Secretary/Commissioner

Minerva Butler, Commissioner/Secretary
Oct 19, 2020 4:20 PM PDT

Exhibit A – Guests

Name	Residence